Coverage for: Self Only, Self Plus One or Self and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. Please read the PSHB Plan brochure (RI 73-930) that contains the complete terms of this plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the PSHB Plan brochure. Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can get the PSHB Plan brochure at http://www.ssspr.com/en, and view the Glossary at https://www.healthcare.gov/sbc-glossary. You can call 787-474-5219 from Puerto Rico and 1-833-201-9256 from U.S. Virgin Islands to request a copy of either document.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Not Applicable	You don't have to meet <u>deductibles</u> for specific services, but a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$ 6,600 / Self Only \$ 13,200 / Self Plus One \$ 13,200 / Self and Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, health care this plan doesn't cover, payments for non-essential benefits, out-of-network coinsurance / copayments, and penalties for failure to obtain pre-authorization for services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="www.ssspr.com">www.ssspr.com</a> or call 787-474-5219 from Puerto Rico or 1-833-201-9256 from USVI for a list of <a href="mailto:network providers">network providers</a> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a provider in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

**PSHB** 

	What You Will Pay				
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$0 Salus / \$7.50 <u>copay</u> / visit	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	none	
If you visit a health care provider's office or clinic	Specialist visit	\$7.50 <u>copay</u> /specialist visit	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	none	
	Preventive care/screening/ immunization	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	\$1.00 <u>copay</u> / per blood work No charge / x-ray	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	none	
	Imaging (CT/PET scans, MRIs)	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	Pet scan and PET CT, subject to pre-certification.	
If you need drugs to	Generic drugs \$2 copay / \$4 copay for more order		Prescription drug coverage - covered in United States or its territories by	The following rules apply:	
treat your illness or condition	Preferred brand drugs	\$20 <u>copay</u> / \$40 <u>copay</u> mail order	reimbursement to the members. The member will be responsible for the	<ul><li>Subject to a prescription drug list</li><li>Generic drugs as first option</li></ul>	
More information about prescription drug coverage is available at	Non-preferred brand drugs	20% coinsurance or \$20 copay, whichever is higher, up to a maximum of \$125 / 20% coinsurance or \$60 copay, whichever is higher, up to a maximum of \$375 mail order	25% of the Triple-S Salud established fees, less the applicable drug copayment and/or coinsurance.	<ul> <li>Up to 30 (retail) and 90 (mail order) day supply for maintenance drugs.</li> <li>Some medications require precertification from the plan and the use of step therapy.</li> </ul>	

		What		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information
https://salud.grupotrip les.com/en/health- insurance-	Preferred Specialty drugs	25% <u>coinsurance</u> or \$200 <u>copay</u> , whichever is lowest		Mail order is not available for specialty drugs and are only dispensed by our contracted
plans/triple-s-salud- for-federal-employee/	Non Preferred Specialty drugs	30% <u>coinsurance</u> or \$300 <u>copay</u> , whichever is lowest		specialized pharmacy network.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$25 <u>copay</u> / visit	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	none
	Physician/surgeon fees	No charge	10% of the allowable charges, plus any difference between our allowance and the billed amount	none
If you need immediate medical attention	Emergency room care	\$25 <u>copay</u> / visit	\$25 <u>copay</u> / visit	\$10 copay if recommended by Teleconsulta. Coinsurance may apply for non-routine diagnostic tests.
	Emergency medical transportation	No charge. Covered through reimbursement	No charge. Covered through reimbursement	You pay for the services and the plan will reimburse the submitted charges
	<u>Urgent care</u>	\$10 copay / visit	\$10 copay / visit	See emergency room services
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	none
	Physician/surgeon fees	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	Lithotripsy requires precertification.

		What		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance	Outpatient services	\$7.50 copay / group therapy \$7.50 copay / visit (includes collaterals)	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	none
abuse services	Inpatient services	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	none
If you are pregnant	Office visits	\$7.50 <u>copay</u> / visit	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	none
	Childbirth/delivery facility services	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	none
If you need help	Home health care	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	none
	Rehabilitation services	\$10.00 copay for therapy, plus any difference between our allowance and the billed amount	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	Up to 60 physical and occupational therapies per condition, policy year. You pay for services and request reimbursement.
recovering or have	Habilitation services	See Rehabilitation services	See Rehabilitation services	See Rehabilitation services
other special health needs	Skilled nursing care	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	Requires precertification.
	Durable medical equipment	25% coinsurance	10% of the allowable charges after applicable coinsurance, plus any difference between our allowance and the billed amount	Requires precertification.

		What		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information
	Hospice services	Covered through Case Management, subject to a precertification.	Not covered	none
If your child needs dental or eye care	Children's eye exam	\$7.50 <u>copay</u> /visit	10% of the allowable charges after applicable copay, plus any difference between our allowance and the billed amount	none
	Children's glasses	Nothing up to contracted fee.  Member pays any balance exceeding contracted fee.	Covered by reimbursement up to contracted fee. Member pays any balance exceeding contracted fee.	One pair of eyeglasses or contact lenses annually for members up to age 21.
	Children's dental check-up	No charge	10% of the allowable charges plus any difference between our allowance and the billed amount	Covered through dental coverage. Up to 1 dental check-up every 6 months.

#### **Excluded Services & Other Covered Services:**

Private-duty nursing

Long-term care

Cosmetic surgery

Non-emergency care when traveling outside the U.S.

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan's PSHB brochure.)

- Bariatric surgery subject to precertification
- Chiropractic care up to 20 manipulation visits per year
- Dental care (Adult)

- Hearing aids up to \$1,000 maximum every 2 years for one or both ears combined
- Infertility treatment

- Routine eye care (Adult)
- Routine foot care

.Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the PSHB Plan brochure, contact your HR office/retirement system, contact your plan at 787-474-5219 from Puerto Rico and 1--833-201-9256 from U.S. Virgin Islands or visit <a href="https://health-benefits.opm.gov/PSHB/">https://health-benefits.opm.gov/PSHB/</a>. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or receive temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your <u>plan</u>, you may be able to <u>appeal</u>. For information about your <u>appeal</u> rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your <u>plan's</u> PSHB brochure. If you need assistance, you can contact: 787-474-5219 from Puerto Rico and 1--833-201-9256 from U.S. Virgin Islands or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act">https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/affordable-care-act</a>

### Does this plan provide Minimum Essential Coverage? Yes

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 787-474-5219 Libre de costo 1-833-201-9256. (TTY/TDD) al 787-792-1370 o al 1-866-215-1999.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$7.50
■ Hospital (facility) copayment	\$0
Other copayment	\$1

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

### In this example, Peg would pay:

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Cost Sharing			
Deductibles	\$0		
Copayments	\$30		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Peg would pay is	\$30		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$7.50
■ Hospital (facility) copayment	\$0
Other coinsurance	20%

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

# Total Example Cost \$5,600

# In this example, Joe would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$600

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$7.50
■ Hospital (facility) copayment	\$25
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

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Total Example Cost	\$2,80

### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$100	
Coinsurance	\$50	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$150	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Department of Education and Disease Management at Triple-S Salud. The toll-free telephone number is 866-788-6770 or 787-793-8383, extensions 3106 or 3154.



### **Notice of Non-Discrimination**

Triple-S Salud, Inc. complies with applicable federal civil rights laws and does not discriminate because of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 787-774-6060, (TTY/TDD), 787-792-1370 or 1-866-215-1919. Free of charge 1-800-981-3241. If you are a federal employee or retiree call (787) 474-5219, Toll Free 1-833-201-9256; (TTY / TDD) 787-792-1370; Toll-Free 1-866-215-1999

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